Valley Preferred/LVPHO Compact

Keys to Success in Value Based Medical Care

Valley Preferred's pledge to Clinicians	Clinicians' pledge to Valley Preferred
Quality, Safety and Experience	
Assist physicians and advanced practice clinicians in developing clinical practice standards, protocols, quality initiatives and other activities affecting the provision of care.	Foster excellence in clinical practice through participation in developing and implementing evidence-based guidelines and best-practice standards.
Provide necessary support to help physicians and advanced practice clinicians understand and interpret quality, patient engagement and cost data. Leverage aggregated, focused quality programs that reduce physician and advanced practice provider's burden across payer value-based contracts.	Take ownership of quality and cost, including review of PHO portal performance, at least monthly . Engage with LVPHO clinical leadership and liaisons to periodically review and optimize performance when needed.
Develop care management and coordination infrastructure with physician and advanced practice clinician input.	Engage with LVPHO care managers to enhance coordination and care for (high-risk) patients. Support patient engagement in care management program.
Create and maintain a patient , physician, and advanced practice clinician centered service culture.	Optimize patient experience and engagement with care through ensuring timely patient access (e.g. same-day scheduling and/or extended hours) and promotion of patient involvement in care and treatment decisions.
Performance Improvement and Resource Stewardship	
Support physicians and advanced practice clinician's involvement in performance improvement activities by providing education, technology, tools and sharing of best-practices across the network.	Participate in and promote performance improvement activities leading to collective success. Embrace innovation and continuous improvement.
Provide education, actionable reports and tools to optimize workflows to support coding and documentation.	Strive for complete, accurate and timely coding & documentation for all encounters. Review documentation on PHO portal at least monthly . Participate in training as needed to enhance accuracy.
Work with physicians and advanced practice clinicians to develop shared referral expectations and technology solutions to enhance provider communication and care coordination.	Serve as a good steward with fellow member physicians and advanced practice clinicians, including appropriate and timely referral documentation. Work with EMR support to optimize shared documentation and enhance care coordination.
Caring Culture	
Demonstrate the highest levels of ethical and professional conduct. Treat other members, nurses, staff, patients and visitors with respect.	Demonstrate the highest levels of ethical and professional conduct. Treat other members, nurses, staff, patients and visitors with respect.
Negotiate and execute value-based contracts with third parties that are beneficial to physicians and advanced practice clinicians that support value-based healthcare.	Complete conflict of interest statement for review as required by LVH Medical Staff. Perform CMS required compliance review and ACO compliance training.
Foster a culture of shared responsibility and communicate openly with physicians and advanced practice clinicians and other team members.	Give and accept respectful feedback as appropriate. If performance improvement is required, meet with LVPHO support personnel if requested.
Provide timely, transparent, relevant and meaningful communication about LVPHO quality programs, practice improvement and payor initiatives.	Maintain knowledge of LVPHO information and events through methods such as participation in educational sessions, review of newsletters/communication and completion of TLC modules.
Promote a culture of wellness for physicians and advanced practice clinicians .	